User stories:

* As a <type of user> I would like <some purpose> so that <some goal>
* Must have the invest criteria for a user story
* Invest:
  + Independance: easy to prioritize, story is too big, break it into multiple stories
  + Negotiable: prioritizing, flexible to change.
  + Valuable: Have users write their user stories
  + Estimable: project planning, resources and time.
  + Small: easy to figure out, easy to code
  + Testable: Coders/Testers need to be able to clearly say when a user story is done
* Functional and nonfunctional
  + Functional: defines business processes, business rules and business requirements
    - Always must be true.
    - Always must be clear.
    - Is not a description of a process by processing
  + Nonfunctional: Technical requirements; performance, data availability, speed
    - Tax data should be saved for 7 years. Performance
    - System should be available 24/7. Availability, Performance

Interview questions

* Open ended
* Closed ended
* Probing questions